



## THE GOLDWYN SCHOOL CHARTER

APPROACH: (HOW WE ACT IN PUTTING OUR PHILOSOPHY INTO PRACTICE)	FOR EXAMPLE:	WHY:
1. Act as good role models to the students i.e. "do as I do" Not "do as I say"	1. Apologise when wrong, be punctual, dress appropriately, talk to students as you would wish to be spoken to. Use positive body language and tone of voice.	1. We are trying to teach alternative, more appropriate behaviours. Students need to learn that some adults do what they say. It is easier to copy what you see than what you are told about.
2. Use descriptive praise in every interaction with a student.	2. We can praise achievement, effort and qualities. "You were brave to take a guess, even though you weren't sure." "You tried and didn't give up; you gave it your best shot." "You have stopped shouting at me and now you are listening." "Even though you are angry, you are not hitting. Your self control is improving."	2. Descriptive praise is a way of giving detailed information about what we actually want. It means that we notice and mention the behaviour we wish to encourage.  Students who are praised want to do more things to that please us, in order to get our positive attention. As the praise describes what is actually happening, the student is likely to believe it and this is likely to increase their confidence.
3. Act in a consistent manner.	3. Follow routines, do what you say you will do, follow agreed practices; do not allow your mood swings to affect your behaviour towards students. Do not favour or discriminate.	3. Some students need to unlearn that adults cannot be trusted – by seeing that they can and that they are fair. Consistency gives students security (eventually), probably the most important ingredient for improvement and establishing relationships.

4. Enforce simple and clearly defined rules and limits, fairly and firmly.	4. Do not allow rule-breaking, turning a blind eye, etc. Do not make rules too complicated – check that students have understood them before they are broken. Tell students you are enforcing them, rather than saying nothing and reporting them later.	4. Students have often ignored or broken rules without anyone saying anything. Equally adults invent rules arbitrarily! This causes confusion and reinforces that adults are unreliable. Consistently applied rules make life more predictable.
5. Speak to students in a clear, concise manner.	5. When giving instructions, keep them short – don't go on and on.  Check that you are not using language which students cannot understand, or which, if taken literally, will be confusing. Don't use slang.	5. Students cannot always take in long talks or long words; it is sometimes too much information to process. Their attention span may be short. They may only remember the last thing you said and you may gain a reputation amongst the students as a "waffler."
	Check students' understanding by asking questions, and get their attention before you give instructions/speak to them etc.	
6. Express disapproval of behaviour, never of the individual.	6. "Stealing is an awful thing to do" rather than "You are an awful boy for stealing."	6. No one likes to be put down or labelled and where self-esteem and self-confidence are already low, such comment can be harmful and long-lasting.
7. Give praise warmly, appropriately and sincerely at every opportunity. Describe the behaviour that you like.	7. Notice and comment when students have done something right, or haven't done what they usually do wrong.  Recognise even small improvements - do not wait for perfection.	7. Praise is good for everyone – but particularly if you rarely receive it or normally receive only negative comment. Success breeds success and Positive reinforcement of good behaviour is far more effective than negative reinforcement of poor behaviour.
8. Be a fair and reliable adult. Avoid letting	8. Turn up for work everyday; be punctual, fair and stick to your word.	8. We want students to learn to trust adults and have faith in them – this may be a new experience for them. Predictability = security = improvement.
students down whenever possible.	Keeping students safe from bullying, putdowns and any form of harassment etc.	
9. Refer to students, their parents, relatives	9. Whatever you may think personally about these matters, only voice that which you would wish them to	9. It is hurtful to students and destructive to relationships and is completely contrary to the need

or	hear.	to build self-esteem and trust in adults. Parents,
possessions in a positive	Do not show prejudice towards anyone.	home, relatives etc. are often sensitive areas for
manner, whenever		students.
possible, and always in	Be the one to mention positive attributes - look for	
a professional manner.	them.	
	Always refer to students by their first name.	
10. Concentrate upon	10. Encourage students to compare their efforts and	10. This helps build self-esteem, self-confidence and
positives and what can	achievements with their own abilities rather than those	trust.
be done, rather than	of others.	
the opposite.	Ignore minor negative behaviour and comment upon the positive behaviour you have identified.	
	Where students do something wrong, remind them of allthe good behaviour that has preceded it and acknowledge this yourself.	
	Celebrate success, however small.	
11. Show tolerance	11. Students are not rejected i.e. staff do not dismiss	11. Students may expect you to reject them – after
towards students	them because of their behaviour, - but having dealt	all, many other adults before you have. To do so
exhibiting	with the behaviour, assume a positive working	would merely confirm their own hopelessness and
negative behaviour, but	relationship with them.	that adults don't really care for you, only if you're
you may show		being good. Negative behaviour may be used to test
intolerance towards the	Students are given another chance, and another and	you out - i.e. do you REALLY care?
behaviour.	another – but staff may make it clear that they disapprove of the behaviour.	
12. Listen to students.	12. When students are in trouble ask for their version	12. The student's view of events is likely to be
	of what happened.	different from yours – you do not share their difficulties after all. It is a strong message that you
	Give students time – even if you have to delay it until	value them. Students will not expect you necessarily

	later.	to agree and just getting it off their chest may help.
	Don't interrupt – check that you have heard correctly.	
13. Be aware of	13. For each student in the school can you name two	13. If we do not meet the student's needs we are
individual needs and how they are being	current, priority needs?	failing in our task. To meet them we have to know then and how they can be met. Meeting needs does
met.	Be aware of how the activity in which you are involved	not occur accidentally very often!
	contributes to meeting needs of the individual/class group.	
14. Enable students to	14. Allow students choice, as appropriate, rather than	14. Decision-making is part of growing up and
manage failure in a safe setting.	making the decisions for them all the time.	moving towards independence. It can encourage students to view staff in a more collaborative rather
	Allow them to take on as much as they think they can	an authoritarian role. It can boost confidence
	manage, rather than only what you believe they can	through success and ownership and it provides the
	manage.	opportunity to teach students how to deal with failure in a constructive manner.
	Look for opportunities where students can be involved	
	in decisions which affect them.	
15. Plan you work for	15. Attention to detail often prevents difficult	15. Events run better when they are planned.
students. Then plan	situations occurring.	Planning is another sign from staff that students are
every other aspect of the	Think about classroom work, break times, meetings,	important and valued. Needs cannot be met efficiently in an ad hoc manner. Students with
school day.	assemblies, reviews, sports events, visitors.	chaotic backgrounds or lifestyles need order in their
·		lives.
	Difficulties often occur during transition times. Active supervision is crucial.	
16. Behave	16. Be aware of your body language. Never mock or	16. Students are often fragile individuals and
respectfully. Act	use sarcasm and avoid personal criticism and any	cannot withstand attack. They are also young
towards students in	criticism in public, if possible.	people with rights – even if they don't respect the
	Knock on doors before entering. Do not discuss	
such a way that their respect and dignity are	Knock on doors before entering. Do not discuss	rights of others at all times. They are the other people's children in our care and we have no right

not threatened.	students in front of others.	to make their situation worse, only a duty to make it better.
	Address students courteously and by all means expect this to be reciprocated.	
	Show sensitivity and caring towards students who are distressed and unhappy whatever the actual causes or eventual outcome.	
17. Persevere with	17. After a problem always show that it is over and	17. This gives a very powerful message that you are
students; never give up on them.	that you bear no grudges or hard feelings towards students.	different from all those adults who have given up on them, and that you really DO care and value them as individuals.
	Never refuse to have a student in your group. Start again as many times as necessary.	
18. Intervene to prevent or curb	18. Stop fights, name-calling, swearing, running off, bullying or at least step in and tell students to stop.	18. To do otherwise would be to abdicate your responsibility, and collude with the idea that the
inappropriate behaviour.	Express your disapproval of the behaviour.  Follow school procedures having stepped in. Never ignore, unless it is minor.	behaviour is acceptable. If you do nothing students will see you as weak and ineffective, as well as unreliable and unsafe. It is part of proving that as an adult you can be trusted and that you will uphold what is right. If you do not intervene, it is likely
	Divert wherever possible rather than confront. Look for signs and triggers and be proactive; act before it happens.	that the students' behaviour will deteriorate further until something more serious happens.
19. Allow and	19. Give students progressively more difficult work to	19. It shows you care and value students and that
encourage students to	do in class or tasks to undertake out of class rather	you have a high regard for their ability, possibly
grow and develop by having	than allow repetition in safe areas beyond that required initially to provide success.	higher than their own. You owe it to the as an adult in this school. You may help them to surprise
appropriately high		themselves as to just how much they can do – if
expectations of them.	Avoid giving simple work purely for ease of containment.	pushed.

20. Take an interest in	20. Find out students' likes and dislikes, strengths,	20. Students are people and as such are unique,
all students.	weaknesses, family background, sense of humour and interests e.g. musical, sporting, fashion.	varied and interested in something. Taking this path differentiates you from all other adults who perhaps have not taken an interest or listened.
	Talk to students about the positive areas and use your knowledge to start conversations and to build and cement relationships.	
	Share your interests with them, if appropriate – but don't bore them!	
21. Be positive, enthusiastic and aware of the need to motivate	21. Make an effort to ensure that the work or activity is interesting or exciting and talk about it enthusiastically.	21. New activities can cause anxiety for students and, unless they are encouraged they are more likely to opt out. If you are not enthusiastic about a new project, why should students be? If activities
yourself and others.	Look for new ways to make the task exciting and interesting - be lively yourself.	are new to students, they cannot have experienced failure in it previously and may therefore be easier to motivate.
	If appropriate, use a "carrot" or reward to get an unpleasant task done. Encourage students to try new activities and join in yourself.	
22. Express your care for the students through	22. Regularly "count heads" to check that the students for who you are responsible are still with you.	22. You cannot actively care for students who are absent. Supervision is an element of the structure required to bring a degree of security to chaotic
the quality of your supervision of them.	Take a register – at activities as well as lessons. Follow up absences – check their authenticity.	lives. Make school an interesting, caring and special place so that students want to be here.
	Follow school reporting procedures when a student is missing.	
	Stay mobile around the school area in order to supervise.	

Don't be gullible by accepting bogus excuses.

Lay down clear rules, e.g. stay within 5 metres of me.

## WORKING AND LEARNING TOGETHER AT GOLDWYN SCHOOL