## www.parentpay.com



# An introduction to our online payment service



### What does ParentPay do?

- enables you to pay for school dinners and other items such as uniform
- offers a highly secure payment site
- gives you a history of all the payments you have made
- allows you to create a single account login across all your children that attend a ParentPay school
- shows you all items available for payment relevant to each of your children
- emails a receipt of your payment to the email address you register
- offers you the ability to set automated email/SMS payment reminders.

#### How does ParentPay help you?

- gives you the freedom to make payments to school whenever and wherever you like
- stops you having to write cheques or search for cash to send to school
- gives you peace of mind that your payment has been made safely and securely
- helps with budgeting; payments are immediate, there is no waiting for cheques to clear
- payments for many of the larger trips can be made by instalments up to the due date
- you will never need miss a payment, or have insufficient credit, with automated email/SMS alerts
- ParentPay is quick and easy to use.

#### How does ParentPay help your school?

- reduces the administrative time spent on banking procedures
  - keeps accurate records of payments made to every service for every student
  - payments do not bounce
  - reduces paper 'waste'
  - allows for easy and quick refunds to be made back to the payment card
  - improves communication between the school and parents concerning payments
  - offers a more efficient payment collection process, reducing the amount of money held on school premises
  - helps us improve school-home communication with its integrated email/ SMS messaging centre.

#### How do you get started?

- We will send you an activation letter containing your activation details to enable you to set up your ParentPay account.
- If you have more than one child at a ParentPay school/s you can add them to a single account, providing one login for all children at ParentPay schools.

#### **More information**

More information can be found on the ParentPay website. www.parentpay.com